

CITY OF RICHMOND

UTILITY SERVICES

402 Morton Street
Richmond, TX 77469
(281) 342-5456
(281) 232-8626 Fax



APPLICATION FOR UTILITY SERVICE

Service Start Date: _____

Name of Applicant(s): _____

Name of Person(s) who may make inquiries/payments on my utility account: _____

Service Address: _____

Request Waste Receptacle (Poly Cart): Yes _____ No _____ Recycling Bin: Yes _____ No _____

**** Garbage service is not provided by the City of Richmond for Veranda or River Park West ****

Previous Address: _____

(Provide address, if you previously had service with the City of Richmond)

APPLICANT'S INFORMATION

Mailing Address: _____

(If different from service address) (Include street, city, state, zip)

Primary Telephone Number _____ - _____ - _____ Work Telephone Number _____ - _____ - _____

Driver's License Number _____ State: _____

E-Mail address (Please print clearly): _____

House Bill 859 (Open Records Act) gives you the right to request that your personal information, (address, telephone number and social security number) not be made available to the public. You may exercise this right by indicating below.

I request that my personal information be kept confidential: Yes _____ No _____

I understand that the City will begin water service by making a physical connection located at the meter outside the building or buildings to be served. I understand that the City will not have access to any building served and will not determine if there is any open faucets or water system leaks inside the building. If there are any open faucets or water system leaks that cause damage to the property, I agree not to hold the City responsible for any damages arising there from.

Pursuant to the FTC Red Flag Policy, Implementing Section 114 Fair and Accurate transactions Act of 2003. The following documents must be submitted to our office: Copy of Driver's License _____ and a copy of first and last page of the HUD Closing Settlement or signed Lease Agreement

I, the undersigned, fully understand that I am liable for any water, sewer and refuse charges incurred at the service address referenced above. I also understand that if the bill is not paid by the due date, a 10% administrative fee will be charged.

Applicant's Signature

Date of Application

OFFICE USE ONLY

Entered Date: _____

NEW ACCOUNT#: _____

Processed by: _____

DEPOSIT VERIFICATION: _____

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AUTOMATIC BANK DRAFT AUTHORIZATION

Account Information

Name _____

Address _____

Account No. _____

E-Mail _____

Home Phone _____

Driver's License _____

Work Phone _____

Bank Information

Checking _____ Savings _____ (Check one)

Bank Name _____

Account No. _____

Bank Address _____

Routing No. _____

_____ Bank Phone# _____

I authorize The City of Richmond to debit the account indicated above to pay my monthly utility bill. I understand that my bank account will be debited for the total amount due on the due date. (Should the due date fall on a weekend or holiday, your draft will be on the business date prior). If the city of Richmond erroneously debits funds from the above account, I authorize the City of Richmond to initiate the necessary credit entries not to exceed the total amount for the entry in question.

This authorization will remain in effect until written authorization has been received by the City of Richmond to terminate automatic debit. Authorization must be received at least five (5) business days before the account is charged.

Any balance due on the account at the time the authorization is submitted must be paid in full before starting the automatic bank draft.

There will be a \$30.00 return direct draft fee for all returned drafts for insufficient funds.

Customer Signature _____

Date _____

A VOIDED CHECK IS REQUIRED WITH AUTHORIZATION

Office Use Only

Processed by: _____

Entered Date: _____

EXHIBIT "A"

FORM OF SERVICE AGREEMENT

- I. **PURPOSE.** Fort Bend County Municipal Utility District No. 121 (the "District") is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the District will not re-establish service unless it has a signed copy of this agreement.
- II. **PLUMBING RESTRICTIONS.** The following unacceptable plumbing practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than a weighted average of 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between Fort Bend County Municipal Utility District No. 121 (the "District") and _____ (the "Customer").
- A. The District will maintain a copy of this agreement as long as Customer and/or the premises is connected to the District's water system.
 - B. Customer shall allow his/her property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the District's normal business hours.
 - C. The District shall notify Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic reinspection.
 - D. Customer shall immediately correct any unacceptable plumbing practice on his/her premises.
 - E. Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.

F. Customer understands and agrees that the District does not guarantee any specific quantity or pressure of water for any purpose whatsoever and that the District is not liable to customer for failure or refusal to furnish any particular amount or pressure of water to Customer at any time.

IV. **ENFORCEMENT.** If Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to Customer.

CUSTOMER'S SIGNATURE: _____

DATE: _____

ADDRESS: _____

River Park West

Trash Services Provided by:



Contact customer service 1-855-263-0955 or visit their website at www.wcawaste.com

